

What happens if I fail to cancel my ride?

If a Bartow Transit driver arrives and you are not home or you fail to cancel you will become a "no show." You will be allowed three "no shows" before your riding privileges will be suspended for a period of 30 days.

What should I do if I don't need a ride?

You should call the Transit office no later than two hours before your scheduled time to cancel the appointment. Failure to call will result in a "no show."

Other information

- Transit vehicles are handicapped accessible.
- Some areas of Bartow County cannot be covered by Transit.

BARTOW TRANSIT MISSION STATEMENT

We believe it is our honor and privilege to service the citizens of Bartow County. Our goal is to develop and maintain an effective and efficient network of transportation services available to the public. Our system is safe, clean reliable and responsive to the travel needs of all Bartow residents. Our transit system is supportive of our local economic activity by facilitating access to local merchants, industries and commerce. The aim of Bartow Transit is to serve the community with dignity, honor, and gratitude.

Drivers are CPR and PASS certified. Our drivers undergo regular defensive training and receive numerous Bartow County safety awards.

**We specialize in:
General Transportation**

BARTOW TRANSIT



**140 Douglas Street
770-387-5165 (Office)
770-386-5684 (Fax)**

www.bartowga.org/transit

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What you should know about Bartow Transit

Do you need transportation?

Bartow County Transit is the lead agency of general public transportation services in Bartow County. If you need transportation, we may be able to transport you to medical appointments, shopping locations and local senior centers throughout Bartow County.

Who can ride Bartow Transit?

Anyone requiring non-emergency transportation is eligible to ride Bartow Transit. Children five and under must be accompanied with an adult in a car-seat and Transit does not provide these accommodations. You must be at least 18 years of age to ride without a parent.

How much does it cost to ride Transit?

\$1 per trip for ages six and above.
\$5 per trip to Rome, GA
\$2.50 per trip from Acworth to Adairsville, GA

When should I call for transportation?

To request a ride call 770-387-5165 between the hours of 8 a.m. to 4:30 p.m., Monday through Friday. It is recommended you call at least 24 hours in advance. You must call before 12:00 p.m. for next day service. Spaces are limited. Passengers will be accepted on a first come, first serve basis. Reservations are required.

What information must I provide?

You must give the dispatcher your name, address, telephone number, date and time of your appointment and the address of your destination.

When is Bartow Transit closed?

Bartow Transit does not run routes on Saturday or Sundays, and is closed on normal holidays observed by the Bartow County government.

When should I be ready?

Passengers should be ready 1 hour before the scheduled pick-up time and be at a main entrance or curbside if weather permits. The driver is allowed to wait five minutes before proceeding to the next destination.